

LAGO VISTA POLICE DEPARTMENT CHIEF'S MONTHLY REPORT DECEMBER 2023



GARY A. BOSHEARS, CHIEF OF POLICE



TABLE OF CONTENTS

Introduction	3
Department Statistics	4
Dispatch Division Statistics	6
Staff	7
Department Statistics	8
Total Incidents Report	10
Code Compliance Report	13

Lago Vista Police Department Data

1. The data provided is for informational use only and may differ from official Lago Vista Police Department crime data.
2. Lago Vista Police Department's crime database is continuously updated, so reports run at various times may produce different results. Care should be taken when comparing this with other reports as different data collection methods and different data sources may have been used.
3. The Lago Vista Police Department does not assume any liability for any decision made or action taken or not taken by the recipient in reliance upon any information or data provided.
4. Map data is from the Lago Vista Police Department – Dispatch Division.



Introduction

December proved to be a highly productive and noteworthy conclusion to the calendar year for our department. We successfully addressed a vacancy within our Code Enforcement / Animal Control Division by recruiting an individual boasting significant experience in Animal Control. Officer Robert Quick has been appointed to assume the School Resource Officer position starting in January, and we eagerly anticipate his seamless transition to this crucial role. Additionally, we effectively filled vacancies within our Patrol and Communications Divisions.

Throughout the month, we conducted the first annual update training for our department. This comprehensive training covered crucial topics such as Use of Force, Less-Lethal Weapons, Defensive Tactics, and Self-Aid / Buddy-Aid, ensuring that all our officers remain well-versed in the latest protocols. This initiative aligns with our commitment to providing regular updates on these subjects, complementing the ongoing training efforts throughout the year.

A notable highlight of December was the commendation of several outstanding team members who exhibited exceptional dedication to both the department and the city over the past year. These individuals were recognized through our recently established annual awards, with recipients chosen by our command staff based on recommendations from team members. Crystal Street was honored with the Civilian Employee of the Year Award, Sergeant Robert Mercado received the Community Service Award, and Sergeant Brandon Carey was bestowed with both the Officer of the Year Award and Leadership Award. We take immense pride in these individuals and their invaluable contributions to our department.



Gary A. Boshears, Chief of Police
Lago Vista Police Department



Department Statistics

Patrol Division Statistics

Calls for Service	1,438
Increase / Decrease Percent from the previous month	4.0 % decrease
Average Response Time	1 minute
Citations / Warnings	370
Motor Vehicle Accidents	8
On-View / Warrant Arrest	2
Traffic Stops / Vehicle Stops	377

* Detailed statistics are attached at the end of this report. Note: These statistics represent reported 'Calls for Service' and not verified offenses.

Calls for Service – Days of the Week

Sunday	232
Monday	154
Tuesday	165
Wednesday	207
Thursday	179
Friday	263
Saturday	238

Uniform Crime Reporting (UCR) – Offenses Reported & Cleared

UCR Offenses Report	9
UCR Offenses Cleared	1

* Denotes some cases reported in previous months that were closed.

Citations

Traffic	88
Animal	2
Other	7
Warning	273
Total	370



Arrest Made

December 2023

2

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	4	4	3	4	4	2	5	3	3	8	12	2

Animal Control

Animal Calls

December 2023

38

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	14	20	17	22	19	13	14	7	6	19	17	38

Animal Impounds

December 2023

***5**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	*1	1	*1	*1	*2	*2	*5	*2	*2	*5	*7	*5

*Dogs returned to owners

Offenses

December 2023

27

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	40	32	32	34	44	32	38	42	26	23	31	27

Accidents

December 2023

8

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	6	5	13	9	8	6	6	7	5	5	8	8

Miles Patrolled

December 2023

15,342

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	10,965	12,046	12,017	12,302	17,157	14,012	15,674	19,659	24,882	16,872	20,398	15,342



Dispatch Division Statistics

Total Calls	127
Total 9-1-1 Calls	103
Total Inbound	103
Total Abandoned	1
Administrative 911	23
Total 911 Call Average Duration	240.3 minutes
Call Transfer from LVPD	39
Call Transfer to LVPD	102

9-1-1 Calls for Service – Days of the Week

Sunday	13
Monday	13
Tuesday	13
Wednesday	17
Thursday	12
Friday	13
Saturday	23

9-1-1 Calls by Shift

Day Shift	61
Night Shift	42



Staff

Below you will find a list of our current personnel as well as information about certification level, length of time with the department, and total time as a peace officer.

Name	Rank	Peace Officer / Telecommunicator Certification Level	Length with City	Total Peace Officer / Telecommunicator Service
Gary Boshears	Chief of Police	Master	1 year, 3 months	19 years, 10 months
Paul Chrane	Captain	Master	1 year, 0 months	18 years, 0 months
Thomas Franco	Lieutenant	Master	24 years, 11 months	28 years, 11 months
Frank Allocca	Detective Sergeant	Master	12 years, 9 months	22 years, 2 months
David Wilson	Detective Sergeant	Master	8 years, 2 months	21 years, 6 months
Jerome Brooks	Sergeant	Master	9 years, 3 months	37 years, 3 months
Doyce Smith	Sergeant	Master	5 years, 9 months	20 years, 6 months
Roberto Mercado	Sergeant	Advanced	11 years, 2 months	11 years, 2 months
Brandon Carey	Sergeant	Basic	10 years, 6 months	7 years, 3 months
Sylvia Arnold	Police Officer	Intermediate	0 years, 5 months	4 years, 3 months
Christopher Cochran	Police Officer	Advanced	12 years, 0 months	12 years, 0 months
Jason Bartholomew	Police Officer	Advanced	5 years, 6 months	14 years, 0 months
Mia Hernandez	Police Officer	Basic	2 years, 5 months	2 years, 5 months
Jose Saldivar	Police Officer	Basic	1 year, 6 months	5 years, 5 months
John Achilles	Police Officer	Basic	0 years, 0 months	0 years, 0 months
Nikki Campos	Police Officer	Basic	1 year, 2 months	1 year, 2 months
Jonothan Perez	Police Officer	Basic	1 year, 0 months	1 year, 0 month
Hope Delarosa	Police Officer	Basic	1 year, 0 months	1 year, 0 month
Bryan Muzquiz	Police Officer	Basic	0 years, 10 months	0 years, 11 months
Amy Villegas	Police Officer	Basic	0 years, 10 months	0 years, 11 months
Christian Acosta	Police Officer	Basic	0 years, 0 months	0 years, 0 months
Robert Quick	School Resource Officer	Advanced	1 year, 7 months	5 years, 2 months
Kara Smith	Dispatch Supervisor	Intermediate	3 years, 8 months	3 years, 7 months
Janell Urdy	Dispatcher	Basic	0 years, 0 months	0 years, 0 months
Kathryn Palmer	Dispatcher	Basic	0 years, 7 months	0 years, 7 months
Michel'le Smith	Dispatcher	Basic	0 years, 0 months	0 years, 0 month
Juan Celedon	Dispatcher	Basic	1 year, 0 month	1 year, 0 month
Kerry Semon	Dispatcher	Basic	0 year, 11 months	0 year, 11 months
Gwen Mathews	Dispatcher	Basic	0 year, 8 months	0 years, 8 months
Samantha Talavera	Dispatcher	Basic	0 year, 2 months	0 years, 2 months
Crystal Street	Executive Assistant	Advanced	5 years, 6 months	23 years, 3 months
Rey Salinas	Code Enforcement		0 years, 0 months	0 years, 0 months
VACANT	Code Enforcement			

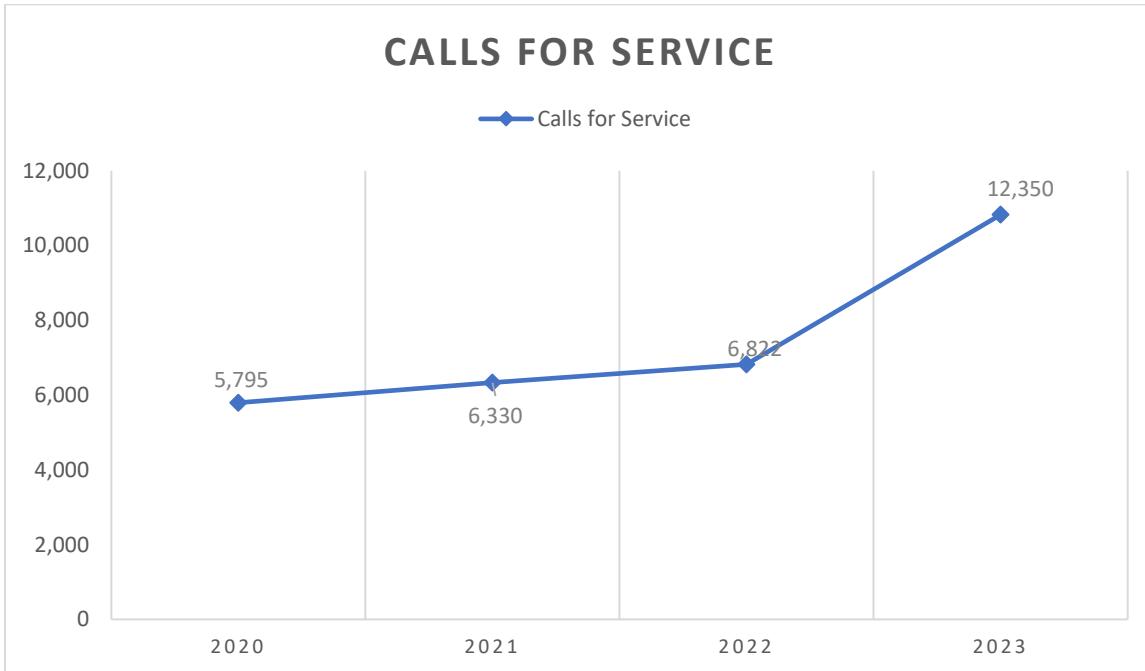
Total Peace Office / Dispatcher Experience of Department: 273 years, 0 months

Total Service Time to City: 134 years, 8 months

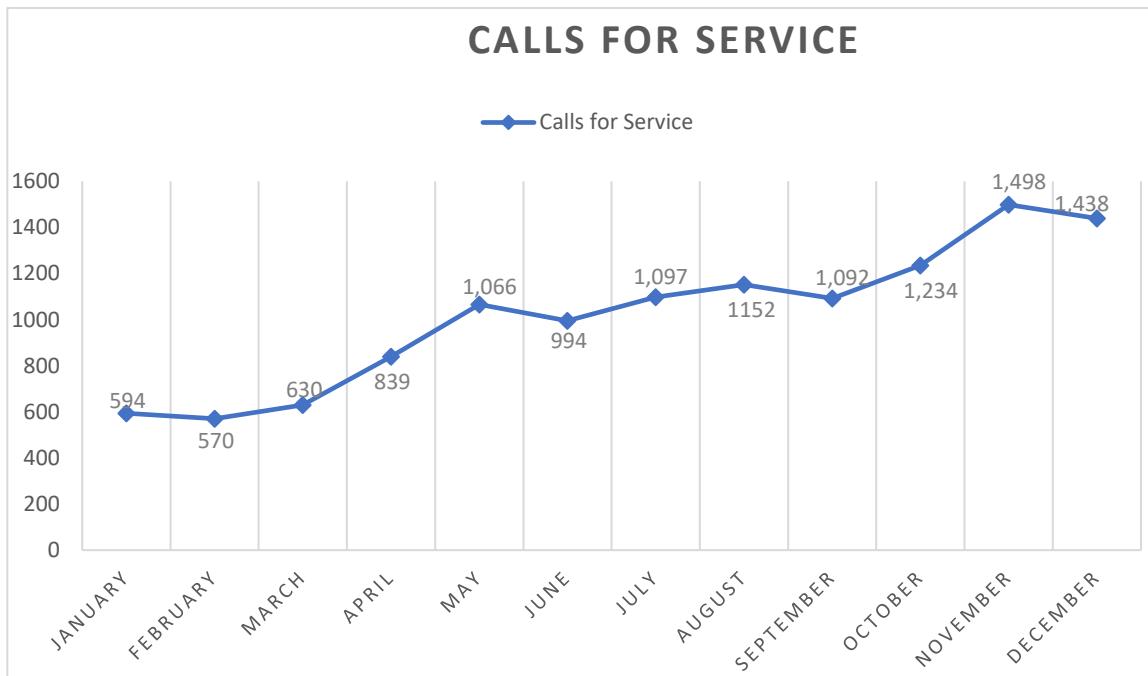


City of Lago Vista Police Department Statistics

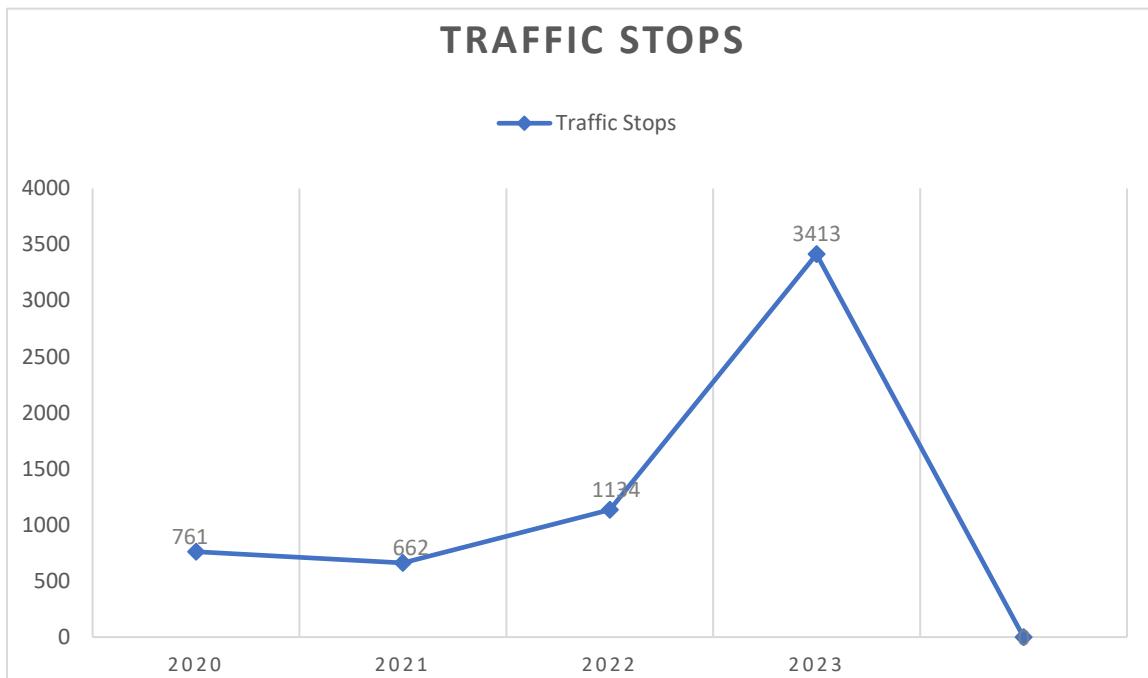
Calls for Service – Historical and Year-to-Date



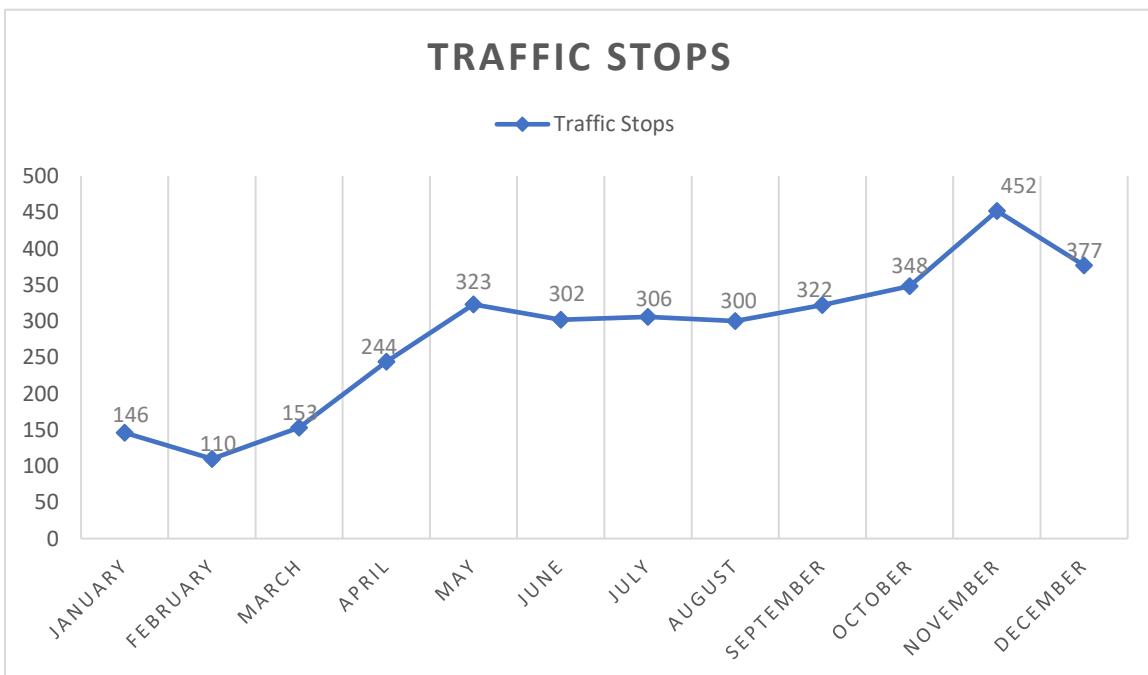
Calls for Service – 2023 by Month



Traffic Stops - Historical & Year-To-Date



Traffic – 2023 by Month



DECEMBER 2023 TOTAL INCIDENT REPORT BY NATURE OF INCIDENT

Call Type	Number of Calls
Abduction / Kidnapping	0
Abuse/ Abandonment/Neglect	0
Administrative Documentation	48
Alarm Calls	15
VCO – Animal Generic	16
VCO – Animal – At Large	10
VCO – Animal – Noise	12
VCO – Animal Bite	3
Assault 1 – General	3
Assist Other Law Enforcement Agencies	9
Assist Fire Department	7
Assist EMS	41
Assist City (Utilities, Street, etc.)	18
Assist Citizen	53
Bomb / Suspicious Package	0
Bomb Threat	0
Burglary / Home Invasion	1
Damage / Vandalism / Criminal Mischief	3
Deceased Person	4
VCO City - General	24
VCO City - Fireworks	15
VCO City - Illegal Dumping	0
VCO City – Parking (Non-traffic)	7
Domestic Disturbance / Family Violence	8
Driving under the Influence / Driving While Intoxicated	1
Drugs	0
Explosion	0
Fraud / Deception	3
Harassment / Stalking / Threat	6
Indecency / Lewdness / Disorderly Conduct	0
Mental Disorder (Behavioral Problems)	1
Miscellaneous	0
Missing Person / Runaway / Found Person	5
Officer Needs Assistance	0
Public Service (Lock In/Out, Welfare Check)	13
Robbery / Carjacking	0



Security Checks	584
Shots Heard	8
Subject Check	0
Suicidal Subject / Attempted Suicide	5
Supplemental	28
Suspicious/ Unwanted (Persons/Circumstances/Vehicle)	48
Theft (Larceny)	9
Traffic Accidents (Crash) / Sinking Vehicle	12
Traffic Violations / Complaint / Hazards	20
Trespassing / Unwanted	6
Unknown (3 rd party)	1
Weapons / Firearms	0
Warrant Arrest	0
Resisting / Evading	0
911 Hang-Up	8
BOLO	4
W911	2
Vehicle Stops	377
Total Incidents for this Report	1,438



LAGO VISTA POLICE DEPARTMENT

CODE ENFORCEMENT MONTHLY REPORT

DECEMBER 2023



Top Code Violations

December 2023

- Animal Violation
- Vehicle Violations
- Land Violations
- Other Miscellaneous Violations

GARY A. BOSHEARS, CHIEF OF POLICE



LAGO VISTA
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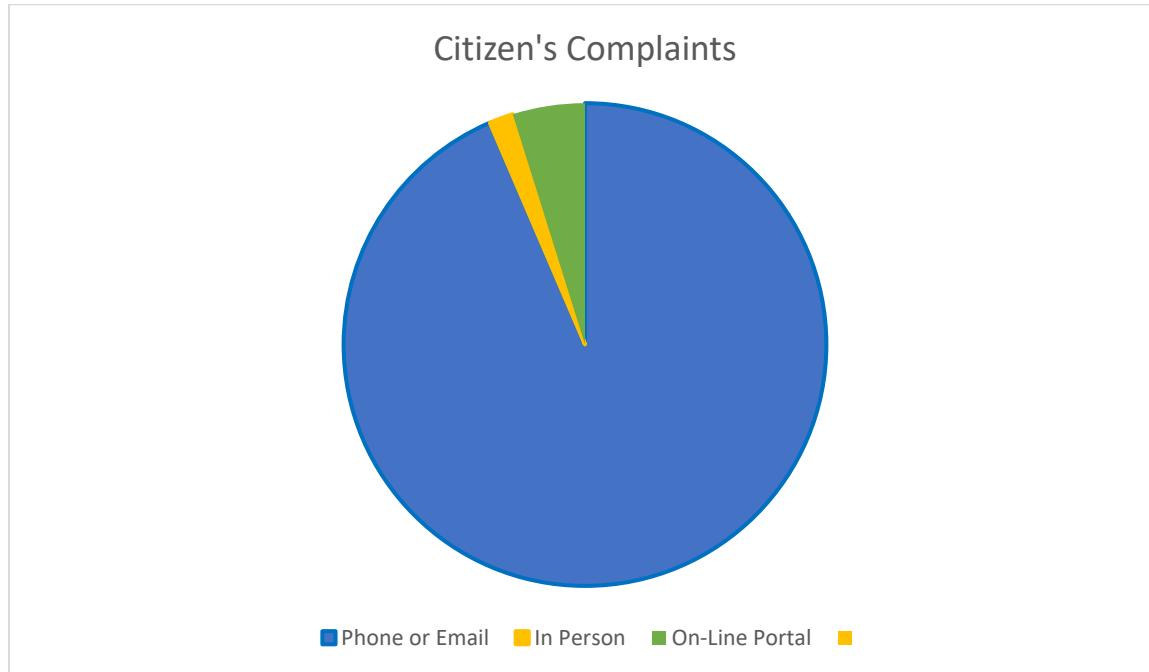
Summary

Code Enforcement is a section of our Police Department that helps maintain and improve the quality of Lago Vista's neighborhoods by operating programs that ensure public compliance with the City Building Code and other state construction codes. Additionally, we respond to customer complaints of potential Code violations and initiate fair and unbiased enforcement actions to correct those violations and educate property owners to maintain code compliance.

Code Enforcement Statistics

- Responded to **62** new cases.

Code Enforcement Statistics – Citizen Complaints



DECEMBER 2023 – TYPES OF VIOLATIONS

Call Type	Number of Violations
Other Miscellaneous Violations	7
Other Zoning Violations	0
Sign Violations	1
Boat Violations	0
Vehicle Violations	5
RV/Trailer Violations	1
Land Violations	4
Construction Violations	0
Construction – No Permit	3
Dark Skies Pollution	0
Disconnected Water/Delinquency	0
Failure to Erect E/S	0
E/S Damage	1
Failure to obtain Proper Inspections	0
Illegal Dumping	0
Open Display	0
Waste Violation(s)	1
Stop Work Notifications	0
Animal Violations	38
Maintenance Violations	0
Parking Violations	1

