

# LAGO VISTA POLICE DEPARTMENT CHIEF'S MONTHLY REPORT MAY 2024



GARY A. BOSHEARS, CHIEF OF POLICE

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## Lago Vista Police Department Data

1. The data provided is for informational use only and may differ from official Lago Vista Police Department crime data.
2. Lago Vista Police Department's crime database is continuously updated, so reports run at various times may produce different results. Care should be taken when comparing this with other reports as different data collection methods and different data sources may have been used.
3. The Lago Vista Police Department does not assume any liability for any decision made or action taken or not taken by the recipient in reliance upon any information or data provided.
4. Map data is from the Lago Vista Police Department – Dispatch Division.



## Introduction


May was an incredibly productive month for the Police Department, with a number of noteworthy achievements and accomplishments. Our team received thorough, comprehensive end-user training on our new Computer Aided Dispatch (CAD) / Records Management System (RMS). The training went very well, and our entire team is excited to begin using the system **on June 11th**, especially for the enhanced capabilities this will bring.

Our Code Enforcement / Animal Control Division diligently processed several complaints and worked with property owners to achieve voluntary compliance on a significant number of issues.

During this month, Detective Sergeant David Wilson was recognized by the Texas Police Chief's Association for completing the Law Enforcement Command Officer Program (LECOP) and becoming the 80th officer in the State of Texas to earn his LECOP Certification. This program requires the completion of 10 continuing education courses on a variety of law enforcement management and leadership topics. We are very proud of Detective Sergeant Wilson and his commitment to obtaining this award.

We were thrilled to welcome Officer Davon Lemon, who joined us from the Coryell County Sheriff's Office, where he had almost two years of experience. We also added a four-legged member to our department, Ella. Ella is a support dog who assists our staff, crime victims, and community. We are excited to have her here, and she is already positively impacting our staff and community.

In addition, we hosted our first Community Listening Session event, where we had the opportunity to hear and address the concerns of our community members. We are grateful to those who participated and look forward to implementing solutions to those concerns. Thank you to the members of our community who attended. We are excited to continue engaging with our community and are already planning our next event.

  
Gary A. Boshears, Chief of Police  
Lago Vista Police Department





## Department Statistics

### Patrol Division Statistics

Calls for Service	<b>1,484</b>
Increase / Decrease Percent from the previous month	<b>10 % decrease</b>
Average Response Time	<b>2 minutes</b>
Citations / Warnings	<b>391</b>
Motor Vehicle Accidents	<b>14</b>
On-View / Warrant Arrest	<b>11</b>
Traffic Stops / Vehicle Stops	<b>404</b>

\* Detailed statistics are attached at the end of this report. Note: These statistics represent reported 'Calls for Service' and not verified offenses.

### Calls for Service – Days of the Week

Sunday	<b>179</b>
Monday	<b>204</b>
Tuesday	<b>213</b>
Wednesday	<b>220</b>
Thursday	<b>251</b>
Friday	<b>231</b>
Saturday	<b>186</b>

### Uniform Crime Reporting (UCR) – Offenses Reported & Cleared

UCR Offenses Report	<b>8</b>
UCR Offenses Cleared	<b>2</b>

\* \*Denotes some cases reported in previous months that were closed.

### Citations

Traffic	<b>119</b>
Animal	<b>4</b>
Other	<b>4</b>
Warning	<b>264</b>
Total	<b>391</b>



### Arrest Made

**May 2024**

**11**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	11	7	8	20	11							

### Animal Control

#### **Animal Calls**

**May 2024**

**49**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	13	28	42	43	49							

#### **Animal Impounds**

**May 2024**

**8**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	2	*2	2	3	8							

\*Dogs returned to owners

### Offenses

**May 2024**

**35**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	30	22	22	28	35							

### Accidents

**May 2024**

**15**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	5	9	14	12	14							

### Miles Patrolled

**May 2024**

**21,702**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	18,955	24,143	18,303	26,214	21,702							



## Dispatch Division Statistics

Total Calls	<b>170</b>
Total 9-1-1 Calls	<b>162</b>
Total Inbound	<b>148</b>
Total Abandoned	<b>12</b>
Administrative 911	<b>8</b>
Total 911 Call Average Duration	<b>755 minutes</b>
Call Transfer from LVPD	<b>68</b>
Call Transfer to LVPD	<b>61</b>

## 9-1-1 Calls for Service – Days of the Week

Sunday	<b>20</b>
Monday	<b>20</b>
Tuesday	<b>18</b>
Wednesday	<b>23</b>
Thursday	<b>34</b>
Friday	<b>23</b>
Saturday	<b>24</b>

## 9-1-1 Calls by Shift

Day Shift	<b>106</b>
Night Shift	<b>56</b>

## Staff



Below you will find a list of our current personnel as well as information about certification level, length of time with the department, and total time as a peace officer.

Name	Rank	Peace Officer / Telecommunicator Certification Level	Length with City	Total Peace Officer / Telecommunicator Service
Gary Boshears	Chief of Police	Master	1 year, 8 months	20 years, 3 months
Paul Chrane	Captain	Master	1 year, 5 months	18 years, 5 months
Thomas Franco	Lieutenant	Master	25 years, 3 months	29 years, 7 months
Frank Allocca	Detective Sergeant	Master	13 years, 2 months	22 years, 7 months
David Wilson	Detective Sergeant	Master	8 years, 7 months	21 years, 11 months
Jerome Brooks	Sergeant	Master	9 years, 8 months	37 years, 8 months
Doyce Smith	Sergeant	Master	6 years, 2 months	20 years, 11 months
Roberto Mercado	Sergeant	Advanced	11 years, 7 months	11 years, 7 months
Brandon Carey	Sergeant	Basic	10 years, 11 months	7 years, 8 months
Sylvia Arnold	Police Officer	Intermediate	0 years, 10 months	4 years, 8 months
Camila Peralta	Police Officer	Basic	0 years, 3 months	5 years, 7 months
Davon Lemon	Police Officer	Basic	0 years, 1 month	1 years, 5 month
Mia Hernandez	Police Officer	Basic	2 years, 11 months	2 years, 10 months
Jose Saldivar	Police Officer	Basic	2 years, 0 months	5 years, 10 months
John Achilles	Police Officer	Basic	0 years, 5 months	0 years, 5 months
Nikki Campos	Police Officer	Basic	1 year, 7 months	1 year, 6 months
Jonothan Perez	Police Officer	Basic	1 year, 5 months	1 year, 5 months
Hope Delarosa	Police Officer	Basic	1 year, 5 months	1 year, 5 months
Bryan Muzquiz	Police Officer	Basic	1 year, 4 months	1 year, 4 months
Amy Villegas	Police Officer	Basic	1 year, 3 months	1 year, 4 months
Christian Acosta	Police Officer	Basic	0 years, 5 months	0 years, 5 months
Robert Quick	School Resource Officer (NEW)	Intermediate	2 years, 0 months	5 years, 6 months
Kara Smith	Dispatch Supervisor	Intermediate	4 years, 0 months	4 years, 0 month
Janell Urdy	Dispatcher	Basic	0 years, 5 months	0 years, 5 months
Kathryn Palmer	Dispatcher	Basic	1 year, 0 months	1 year, 0 month
Michel'le Smith	Dispatcher	Basic	0 years, 5 months	0 years, 5 months
Juan Celedon	Dispatcher	Basic	1 year, 5 months	1 year, 5 months
<b>VACANT</b>	<b>Dispatcher</b>	<b>VACANT</b>	<b>VACANT</b>	<b>VACANT</b>
Gwen Mathews	Dispatcher	Basic	1 year, 1 months	1 year, 1 month
Samantha Talavera	Dispatcher	Basic	0 years, 7 months	0 years, 7 months
Crystal Street	Executive Assistant	Advanced	5 years, 11 months	23 years, 8 months
Rey Salinas	Code Enforcement		0 years, 5 months	0 years, 5 months
Chris Allen	Code Enforcement		0 years, 2 months	0 years, 2 months

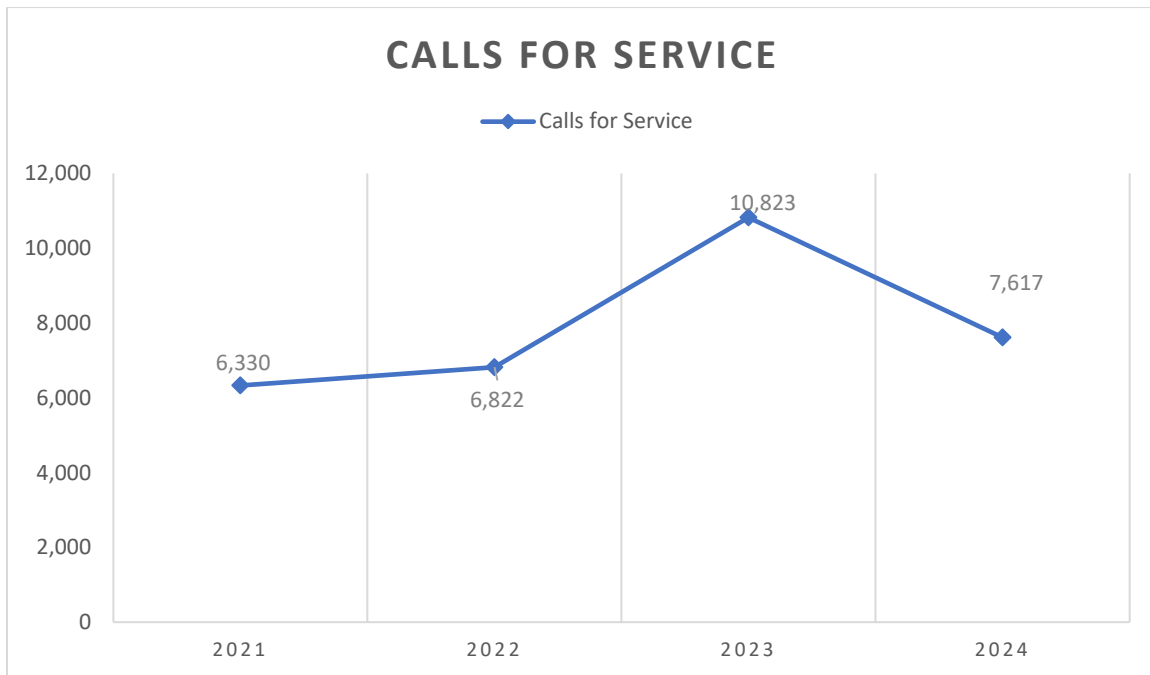
**Total Peace Office / Dispatcher Experience of Department: 255 years, 2 months**

**Total Service Time to City: 117 years, 11 months**

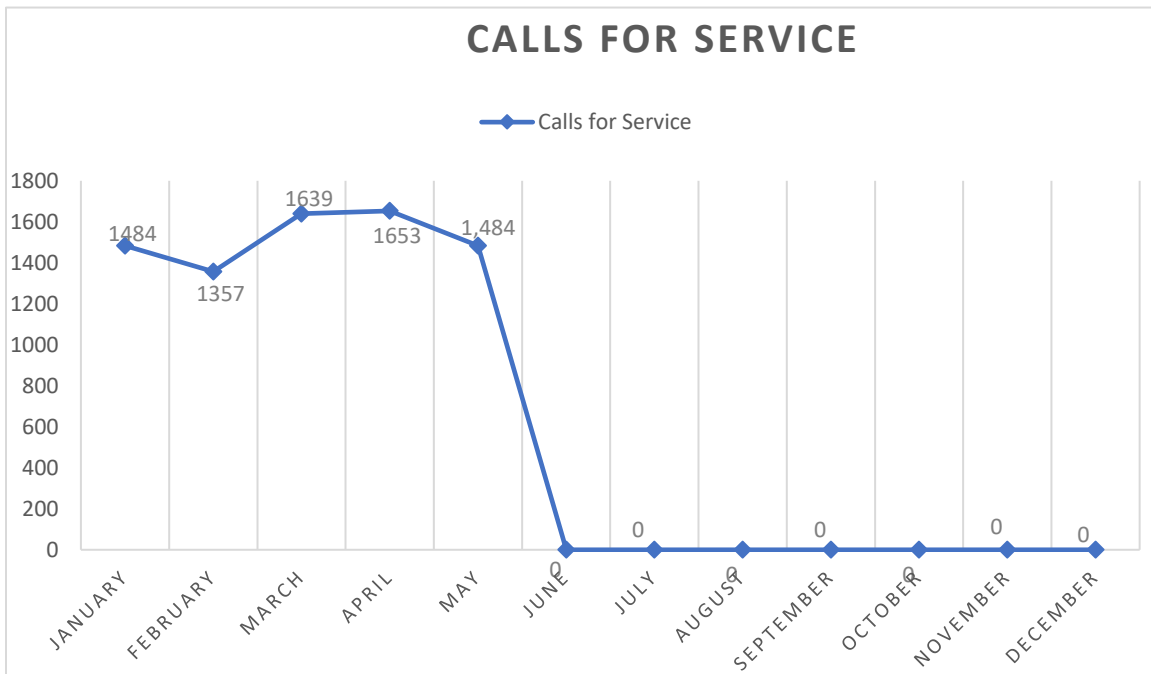
## City of Lago Vista Police Department Statistics



### Calls for Service – Historical and Year-to-Date



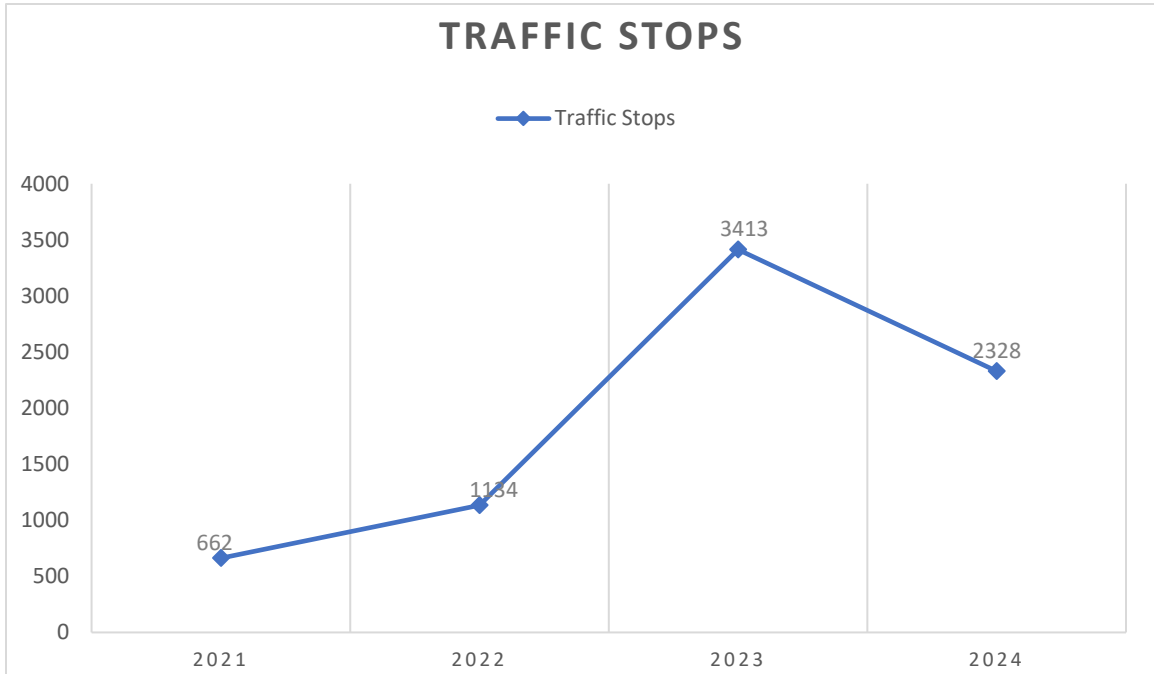
### Calls for Service – 2024 by Month



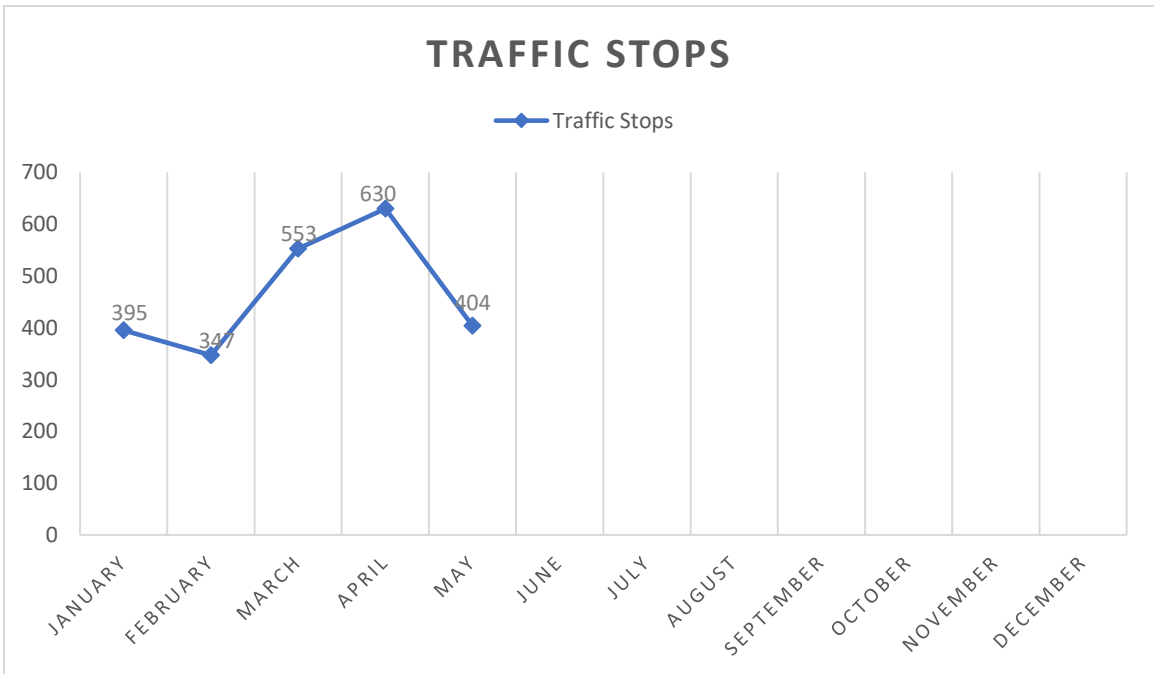
### Traffic Stops - Historical & Year-To-Date







### Traffic – 2024 by Month



### MAY 2024 TOTAL INCIDENT REPORT BY NATURE OF INCIDENT



<b>Call Type</b>	<b>Number of Calls</b>
Abduction / Kidnapping	
Abuse/ Abandonment/Neglect	1
Administrative Documentation	51
Alarm Calls	21
Assault 1 – General	2
Assault 2 – Simple	0
Assault 4 – Sexual / Agg Sex Assault	2
Assist Other Law Enforcement Agencies	7
Assist Fire Department	17
Assist EMS	48
Assist City (Utilities, Street, etc.)	25
Assist Citizen	75
Bomb / Suspicious Package	0
Bomb Threat	0
Burglary / Home Invasion	0
Damage / Vandalism / Criminal Mischief	5
Deceased Person	3
Domestic Disturbance / Family Violence	6
Driving under the Influence / Driving While Intoxicated	4
Drugs	0
Explosion	0
Fraud / Deception	4
Harassment / Stalking / Threat	7
Indecency / Lewdness / Disorderly Conduct	2
Mental Disorder (Behavioral Problems)	1
Miscellaneous	1
Missing Person / Runaway / Found Person	1
Officer Needs Assistance	0
Public Service (Lock In/Out, Welfare Check)	24
Robbery / Carjacking	0
Security Checks	446
Shots Heard	4
Subject Check	0
Suicidal Subject / Attempted Suicide	4
Supplemental	39
Suspicious/ Unwanted (Persons/Circumstances/Vehicle)	41
Theft (Larceny)	5

Traffic Accidents (Crash) / Sinking Vehicle	14
Traffic Violations / Complaint / Hazards	38
Trespassing / Unwanted	11
Unknown (3 <sup>rd</sup> party)	0
Weapons / Firearms	0
Warrant Arrest	2
Resisting / Evading	0
911 Hang-Up	21
BOLO	0
W911	3
Vehicle Stops	404
<b>Total Incidents for this Report</b>	<b>*1339</b>

\*additional #s is on the code enforcement and animal control reports



# LAGO VISTA POLICE DEPARTMENT ANIMAL ANIMAL CONTROL MAY 2024



## Top Animal Violations May 2024

- At Large Dogs
- Animal Violations
- Animal bites

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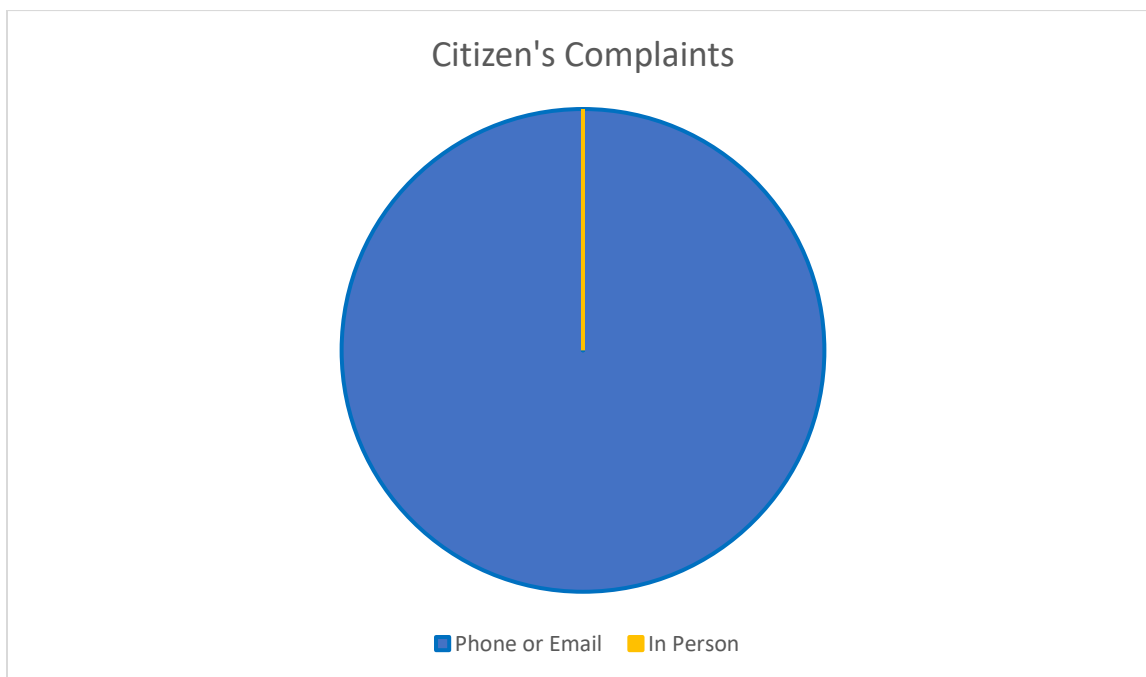
## Summary

Animal Control is a section of the Police Department that is responsible for enforcing local and state animal laws. They work to ensure the safety and well-being of both animals and people in the community. Animal Control officers respond to calls concerning stray, aggressive, or injured animals, as well as cases of animal cruelty and neglect. They also assist in the capture and removal of wild animals that pose a threat to public safety. Overall, Animal Control plays an important role in promoting a safe and healthy environment for both humans and animals alike.

## Animal Control Statistics

- Responded to 49 new cases.
- Impounds: 8
  - Humane Society: 0
  - Owner: 4
  - Foster: 2
  - Still at PD: 2
- Citations issued: 4

### Animal Control Statistics – Citizen Complaints





**MAY 2024 TOTAL INCIDENT REPORT BY NATURE OF INCIDENT**

<b>Call Type</b>	<b>Number of Calls</b>
VCO – Animal Generic	17
VCO – Animal – At Large	25
VCO – Animal – Registration	0
VCO – Animal – Noise	3
VCO – Animal Bite	4
<b>Total Incidents for this Report</b>	<b>49</b>



# LAGO VISTA POLICE DEPARTMENT CODE ENFORCEMENT MONTHLY REPORT MAY 2024



## Top Code Violations May 2024

- VCO General Complaints
- Sign Violations
- Parking Violations with boats, trailers and RVS
- Construction Violations

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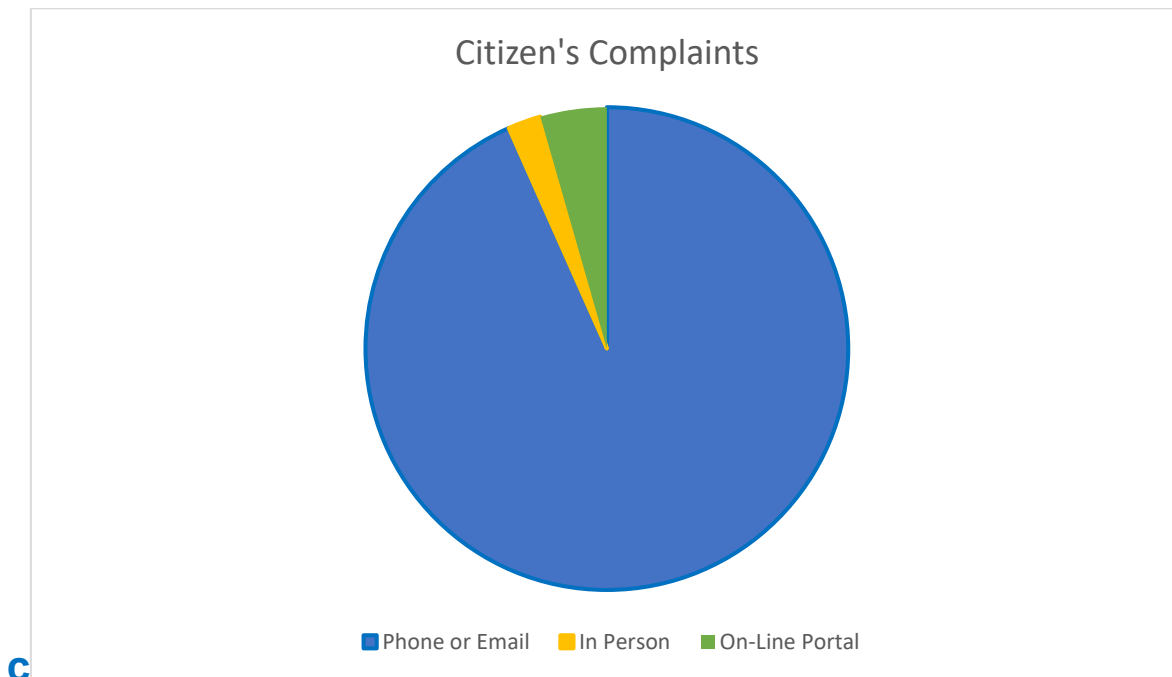
## Summary

Code Enforcement is a section of our Police Department that helps maintain and improve the quality of Lago Vista's neighborhoods by operating programs that ensure public compliance with the City Building Code and other state construction codes. Additionally, we respond to customer complaints of potential Code violations and initiate fair and unbiased enforcement actions to correct those violations and educate property owners to maintain code compliance.

## Code Enforcement Statistics

- Responded to **96** new cases.  
Closed cases: 67
- Initiated **78** proactive cases.
- Citations issued: **2**

### Code Enforcement Statistics – Citizen Complaints



## MAY 2024 – TYPES OF VIOLATIONS

Call Type	Number of Violations
Boat Violations	<b>4</b> <i>Active: 1</i> <i>Closed: 2 voluntary compliances</i> <i>Red Tagged: 1</i>
Vehicle Violations	<b>22</b> <i>Active: 9</i> <i>Closed: 8 voluntary compliances</i> <i>Red Tagged: 5</i>
RV/Trailer Violations	<b>10</b> <i>Active: 5</i> <i>Closed: 1 voluntary compliance</i>
Land Violations	<b>18</b> <i>Active: 9</i> <i>Closed: 9</i>
Construction Violations	<b>7</b> <i>Active: 5</i> <i>Closed: 4 voluntary compliances</i>
Stop Work Orders	<b>1</b> <i>Active: 0</i> <i>Closed: 1</i>
Construction – After-hours	<b>3</b> <i>Active: 0</i> <i>Closed: 3</i>
Dark Skies Pollution	<b>1</b> <i>Active: 0</i> <i>Closed: 1</i>
Other Miscellaneous Violations	<b>29</b> <i>Active: 11</i> <i>Closed: 9</i>
Sign Violations	<b>14</b> <i>Active: 0</i> <i>Closed: 14</i>



VCO City – General	50
VCO City – Illegal Dumping	0
VCO City – Illegal Burning	0
VCO City – Parking (Vehicle)	25
VCO City – Parking (boat/RV/Trailer)	11
VCO City – Construction (Equipment)	2
VCO City – Construction (Materials)	5
VCO City – Construction (Hours)	3
<b>Total Incidents for this Report</b>	<b>96</b>

