



Weekly Report

July 19, 2024

City of Lago Vista
Authored by: Tracie Hlavinka

City Manager's Office

Budget planning for the upcoming fiscal year progressed as the City Manager led crucial meetings on revenue forecasts and Capital Improvement Projects. Additionally, the City Manager engaged with CapMetro representatives to address the allocation of Build Central Texas funds and CapMetro's involvement in updating the Comprehensive Plan.

The July Chamber Luncheon was attended by Council members and various staff, who took the opportunity to connect with business owners and entrepreneurs from Lago Vista and Jonestown. Lastly, to address recent disruptions in solid waste collection, the Public Works Director and City Manager met with the Waste Connections Site Manager. They discussed recent staff issues, population growth, recycling, and how to address missed pickups.

The City Council recognized all the 4th of July Parade Winners at last night's Council meeting. Congratulations to all the winners!

A Special thank you to Susan Price for her hard work and dedication to this year's event.



Parks and Recreation

This week, our maintenance team conducted routine upkeep across various city facilities, including parks and the airport. Tasks included mowing, weed control, and litter removal. At the upper Bar K sports complex, staff enhanced the area's appearance by trimming grass and thoroughly cleaning the playground vicinity. The Golf Course Maintenance team continued their regular duties while preparing for the upcoming sod replacement on greens #5 and #6, scheduled for July 30th. Regarding the ongoing pool repair project, the contractor faced challenges last weekend due to hot temperatures affecting the gunite curing process. They are currently addressing this issue and plan to apply plaster this weekend, weather permitting. Current forecasts suggest favorable conditions for completing this phase of the work.

Economic Development

The Economic Development Director facilitated an Opportunity Austin visit and tour of Lago Vista, met with the GIS Technician to discuss adding an interactive map with points of interest to the Economic Development page, set up a development meeting with staff and a developer for next week, and had lunch with a real estate broker to discuss Lago Vista and answer questions. Meanwhile, the Communications and Marketing Coordinator made several posts throughout the week on social media, the city website, and the digital sign, signed up and registered for the Texas Brew City Guild, attended the Chamber Luncheon, and met with the CFO to discuss moving forward with online payment options for the City website.

Golf Course

Despite July typically being a slower month for golf due to the Texas heat and summer vacations, our course saw impressive activity last weekend. We welcomed 324 golfers who braved the scorching temperatures to enjoy our facilities. This turnout is particularly noteworthy given the seasonal trends. On the maintenance front, we experienced a minor setback when one of the cart barn garage doors came off its tracks on Saturday evening. However, our team swiftly addressed the issue, completing the repair by Monday.

Police Department

End of Week Report for 07/07/2024 – 07/13/2024

Calls for Service			321
Traffic Stops			48
Citations		*Several traffic stops had several violations	53
Warnings			37
Arrests			1
Average Response Time (ART)			6 minutes
Code Enf. Calls for Service			14
Animal Control Calls for Service			8

* Accurate reflection of new CAD system

Last week, Captain Chrane, Sergeant Allocca, and our Code Enforcement team attended a weekly collaboration meeting with Development Services and ESD #1. School Resource Officer Quick has been busy preparing for the school year by attending School Based Law Enforcement Training and the Texas Association of School Resource Officers training conference. Additionally, Sergeant Carey and Sergeant Mercado attended a Basic Instructor Certification course. We look forward to them using this certification to provide additional training for our team.

Information Technology

This week, our IT department made considerable progress on several fronts. They successfully installed the new phone system across City Hall, the Library, and Public Works facilities, enhancing interdepartmental communication. A persistent issue with the Utilities' credit card reader demanded daily attention, as they worked closely with Incode support to identify and resolve the problem. Despite this ongoing challenge, they managed to handle fifteen new tickets through our Help Desk System, addressing various IT needs throughout the organization. Finally, they participated in a crucial budget planning session with the City Manager, focusing on the IT department's financial needs for the 2024-2025 fiscal year.

Development Services

The early part of the week was dominated by the deadline to complete the proposed performance measures for our department for the next fiscal (budget) year. We delivered that information to the Chief Financial Officer, Mr. Brown, before the close of business on Tuesday as requested.

The rest of the week was devoted to preparing the August agenda and packet for the Planning and Zoning Commission meeting. A number of ordinance amendments will be on that agenda in addition to the usual number of applications. The new city planner will be participating in those efforts. Work has also begun on the preparation of the August 1, 2024, City Council packet, which will include a recommendation from the Planning and Zoning Commission's July 11th regular meeting.

Library

Following the July 4th holiday weekend, staff noticed an increase in the number of patrons using the Library's services (computers, Wi-Fi, printer/copier/fax machine,) checking out books or other materials, as well as attending one or more of the many programs, classes, and book clubs. Some of the week's events included, the Mystery Book Club, Vista Stitchers, Bring Your Own Art, Philosophy Discussion, Conversational Spanish, Alzheimer's Support Group, and Pajama Jam Storytime. "Hot Toast," this week's fun event for the Children's Summer Reading Program, attracted a good crowd. The event's double sessions involved a great deal of laughing, singing, and dancing by kids of all ages.

The Director attended this week's Chamber of Commerce luncheon to learn more about SCORE, "Service Corps of Retired Executives." She also met with representatives from three air conditioning companies to get quotes on upgrading the Library's HVAC units.

Municipal Court

This week, the court staff efficiently managed various responsibilities. Clerks processed new citations received from the Police Department, ensuring timely entry into the system. The team completed and submitted weekly reports to both the state and the courts' collection agency, maintaining our reporting obligations. Throughout the week, staff

provided consistent customer service, assisting individuals via multiple channels including phone, email, and in-person at the court window.